Position Description

Job Title: Part Time Overnight Crisis Intervention Specialist

Position Overview: CommUnity Crisis Services and Food Bank is hiring part time Crisis Intervention Specialists to provide crisis counseling, crisis screening and suicide intervention overnight to clients via phone, chat and texting platforms. Crisis counseling involves using active listening and empathy-based skills systems to meet the client's emotional needs for the short-term.

Successful completion of CommUnity Crisis Services and Food Bank’s Crisis Intervention Training and the Applied Suicide Intervention Skills Training is required after hire.

Desired experience or qualifications:
- Previous experience in crisis intervention and/or other human services
- Comfort in using web-based software
- Strong typing skills
- Ability to sit, speak, and type for long periods of time
- Spanish or other non-English proficiency a plus
- Comfort with overnight hours

Overnight hours include a combination of shifts from 10 pm to 8 am.

Compensation:
- Starting at $12.50 per hour (negotiable based on prior work experience)
- Time and a half for holiday overnights and staff holidays worked

For more information, please contact Colleen McRoberts at colleen.mcroberts@builtbycommunity.org

CommUnity Crisis Services and Food Bank
1121 Gilbert Court • Iowa City, IA 52240 • (319) 351-2726