About ComPsych

ComPsych® Corporation is the world’s largest provider of employee assistance programs (EAP) and is the pioneer and worldwide leader of fully integrated EAP, behavioral health, wellness, work-life, HR, FMLA and absence management services under its GuidanceResources® brand. ComPsych provides services to more than 31,000 organizations covering more than 82 million individuals throughout the U.S. and over 130 countries. By creating “Build-to-Suit” programs, ComPsych helps employers attract and retain employees, increase employee productivity and improve overall health and well-being. For more information, visit www.compsych.com.

Job Summary

If you are a Therapist, Counselor, Psychologist or Clinician seeking an outstanding career opportunity with growth potential with an industry leader, this is the Chicago-based position for you.  As a GuidanceConsultant, you will be responsible for providing customer service regarding our client’s behavioral and emotional health, family, and wellness related issues.  Given the diversity of our clients, the variety of issues they face and the number of requests for assistance we receive, this is an exceptional growth opportunity to use your clinical expertise!

Qualified candidates will be able to:

- Assess (by phone) client concerns and provide guidance through a comprehensive clinical intake assessment
- Provide crisis stabilization to clients
- Utilize critical thinking and problem solving skills to quickly resolve service issues to ensure customer/client satisfaction
- Maintain complete and accurate documentation of cases within our clinical database
- Identify appropriate resources for clients' presenting issues
- Educate clients about services, eligibility and referral processes with a positive and professional approach
- Possess an entrepreneurial spirit that will add to our continued growth and success

Qualified candidates must have MA in Counseling, Psychology, or Social Work, a strong customer service orientation and clinical assessment experience in the following areas: mental health, chemical dependency, and crisis stabilization. Fluency in Spanish a plus

Job Location

Our US headquarters are located in one of Chicago's premier buildings, the NBC Tower. Nestled between Michigan Avenue and Lake Michigan, ComPsych's downtown Chicago location is easily accessible by public transportation and has plenty of parking nearby.

EOE/AA/M/F/Vet/Disability
ComPsych Corporation maintains a drug free workplace.