Open Position: Case Manager for the Supportive Services for Veterans Families

Shelter House is hiring a case manager position to administer the Supportive Services for Veteran Families (SSVF) program in Johnson County. Hawkeye Area Community Action Program (HACAP) is collaborating with Shelter House to provide this position in Johnson County. This is a one year grant funded opportunity with the potential for renewal through the Veterans Administration.

This unique position will work with veterans experiencing homelessness, or those who are at risk of homelessness, to provide case management services with the purpose of obtaining and maintaining permanent housing. Collaboration with property managers and landlords is a key responsibility. The position will be based out of Shelter House, but will also spend a portion of time conducting outreach at various places in the Johnson County community to identify potential individuals and families that qualify for this program.

Desired Qualifications:
- Knowledge, skills and abilities consistent with a Bachelor’s degree in Social Work, Psychology, Counseling, Urban and Regional Planning, or related field with a minimum of three years professional experience in case management, social services, homeless or housing related services. Other combinations of education and experience will be considered
- Knowledge of community resources in the Johnson County area.
- Experience working persons experiencing homelessness and/or persons with multiple needs such as mental health, substance abuse, financial, life skills, employment etc.
- Ability to work within a team.
- Ability to prioritize tasks and meet important deadlines.
- Experience working with veterans.
- Driver’s License and reliable transportation.

Salary and Compensation: Commensurate with experience. The SSVF Case Manager is a full-time salaried position with health, dental, paid leave and retirement plan benefits.

Please send resume and cover letter to: kafi@shelterhouseiowa.org or by mail to Attn: Kafi Dixon, 429 Southgate Ave, Iowa City, IA 52240. Shelter House is a United Way Agency. Shelter House is an EOE. Application deadline is Friday, September 19, 2014.