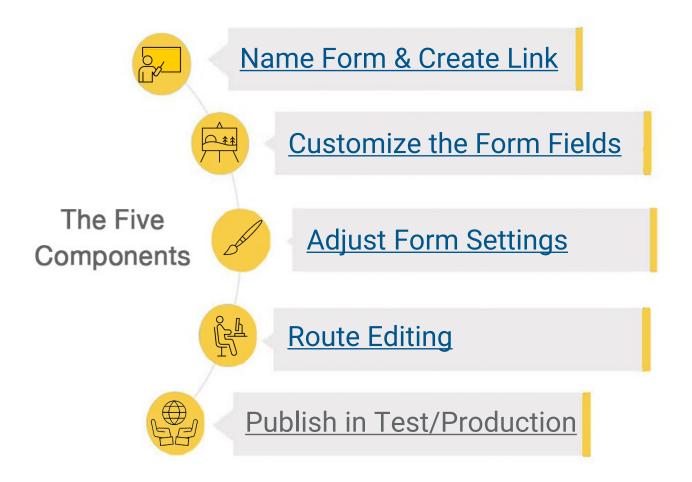
Five Components of Creating a Workflow





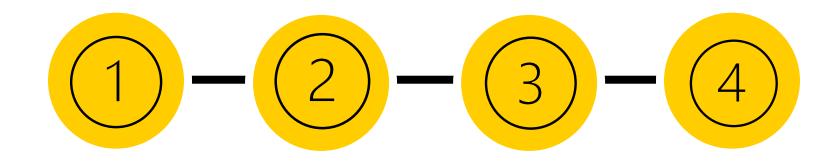
F

Creating a Form

Naming and Creating a Customizable Link

Name and Create Form

Steps to Creating a Form



Begin a New Form

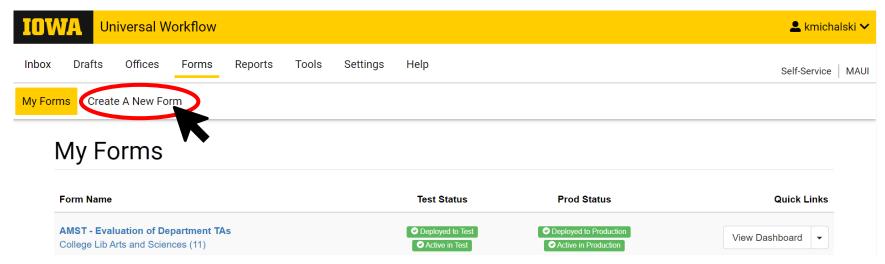
Choose Form Builder or Developer Form

Name Form with Dep Abbreviation Customize the link (optional)



Step One: Create a New Form

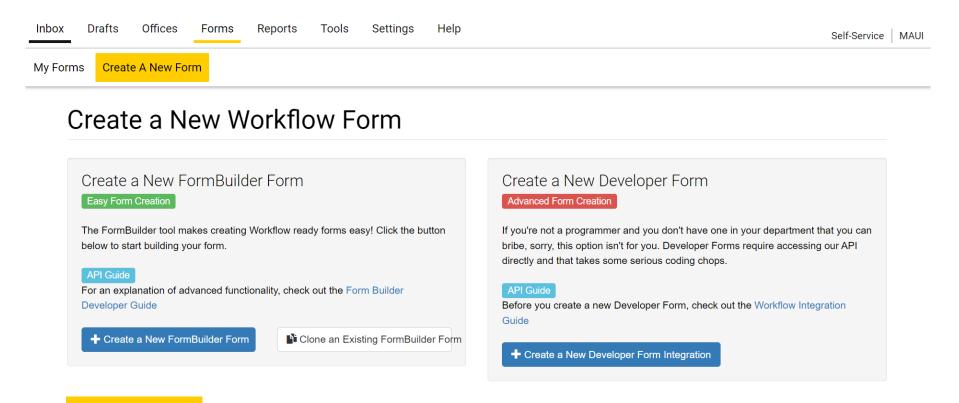
- Route to workflow.uiowa.edu and log-in with credentials
- Underneath the "Forms" tab in the header, select "Create a New Form" as shown below
 - Note that other forms that are owned or shared with this log-in can also be found underneath the "Forms" tab.





Step Two: Choose Between FormBuilder or Developer Forms

 Please note that in most cases, unless seeking special circumstances, a FormBuilder will be used. Consult API guides on this page for additional help.



Step Three: Name the Form

 Type in a name for the form with the department abbreviation name at the front (i.e. CS – Course Form)

See Next slide for Departmental Abbreviation

 Select appropriate office for the new form

Create a New FormBuilder Form)
Name Yo	ur New Form		
CS ·	- Course Form		
Select ar	Office for Your New Form		
	Office Name	Office Code	
Select	Office Of Academic Programs Sub Department	11-1900-00200	
Select	CLAS Human Resources Sub Department	11-1900-00500	
Select	clas_it_approve Sub Department	11-1110-clas_it_approve	
Select	deo_pcard_trav Sub Department	11-1110-deo_pcard_trav	
Select	clas_it_approve Sub Department	11-1900-clas_it_approve	
Select	kearney_researc Sub Department	11-1900-kearney_researc	
Select	CLAS COVID-19 Sub Department	11-1110-clas_covid19	
Select	CLAS COVID-19 Sub Department	11-1900-clas_covid19	
Select	Undergrad Programs Advising Sub Department	11-1900-00210	



Step Three: Name the Form

*When naming your Workflow form, begin the title with your **Department** Abbreviation.

Example: "HHP - Honors Program"

NOT:

"Health and Human Physiology -Honors Program"

Listed to the right are the 49 departments and divisions for CLAS.

• AFAM	•DIP	•PBS
• AMST	•DPA	•PHIL
• ANTH	•DWLLC	•POLI
• ASLL	•EES	•PRO
• BIO	•ENGL	•RELI
CHEM	•ESL	•RHE1
CINE	•F&I	•S&P
• CLAS	•GERMAN	•SAAF
 CLASSICS 	•GSS	•SHO
• CLCL	•GWSS	•SJM
 COMMST 	•HHP	•SOC
• CS	•HIST	•SSW
• CSD	•LING	•STAT
• CW	•MATH	•THEA
DANCE	•MUSIC	•WRIT
• DEL	•P&A	



- .IG
- ΞT
- ٩H
- **DP**
- ЛC
- ,
- V
- **ATS**
- EATRE
- IT

Step Four (Optional): Customize Link

My Forms > Dashboard > Form Builder > Form Settings > Edit Route > Test Deployment >

Navigate to the Dashboard tab on the Workflow header

Form Custom Url	
https://workflow.uiowa.edu/form/ cs-course-form	
Custom Url Successfully Changed	
Changes will cause any previous Custom Form URLs to no longer work. Prod: https://workflow.uiowa.edu/form/cs-course-form Test: https://workflow.uiowa.edu/form/test/cs-course-form 	

- Customize the form URL to match with the form name or otherwise:
 - The new links that correspond with test or production are below.
 - Note that this customization causes the previous random generated links from prod or test to stop working.



Customize Form Fields

Upon creating a new form, a blank template alongside field options will appear on the screen.

My Forms > Dashboard > Form Builder > Form Settings > Edit Route > Test Deployment >

Test test test

Fields by Dragging to the	Right	Add a Custom Logo
A Text Input	Mumeric	Choose File No file chosen
Multiple Choice	Single Checkbox	Drag & drop your file into this space to upload
Restal Address	J Phone Number	Change Form Display Title
🗯 Date	O Time	Test test test
Email Address		Edit Form Display Title
UI Person Search	UI Office Search	
UI Advisor	UI Program of Study	
E UI Course Search	1 UI Accounting MFK	Form Attachments
Supporting Text	••• Section Break	Allow Attachments on Form
w Form Save & Continue 👂	Saved less than a minute ago	Custom Approval Message
		Custom Text This message shows up for approvers of the package.

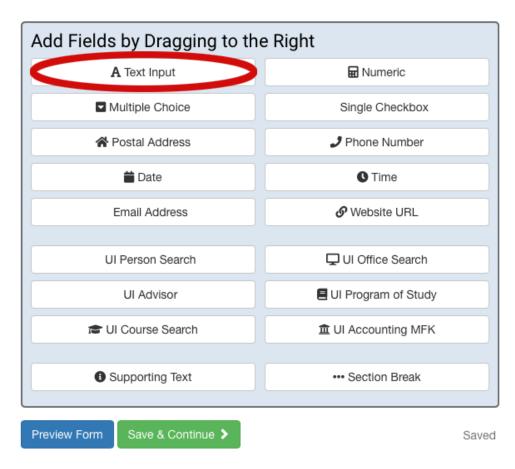
Attachment Settings

1 Authorization

To add fields in Form Builder, you simply drag and drop the sections into the form. Do not forget to "Save & Continue."

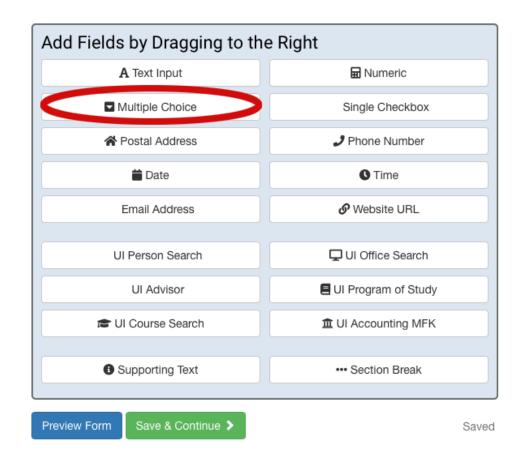
fields by Dragging to the Right		► Text Input			
A Text Input	Numeric				
Multiple Choice	Single Checkbox	Select a Choice	First Choice		
😤 Postal Address	J Phone Number	Select a choice	Select a Choice Second Choice		
🚞 Date	© Time		Third Choice		
Email Address	Ø Website URL		Other		
UI Person Search	UI Office Search	Email Address			
UI Advisor	UI Program of Study				
🕿 UI Course Search	TO Accounting MFK				
Supporting Text *** Section Break		VI Person Search	Search by Name or University ID	sity ID Q. Search	
riew Form Save & Continue 🔰	Saved less that a minute ago	▲ UI Advisor	Student Name		
			Search by Name or University ID	Q Search	
			Select Advisor		
		UI Course Search	No Course Selected		
			Fall 2023		
			Search for a Course	Q Search	

Text Input - Takes a string of text as input. Both "short text" (one line) and "long text' (multiple lines) are field options.





Multiple Choice - Allows for a question with confined set of different answer choices.

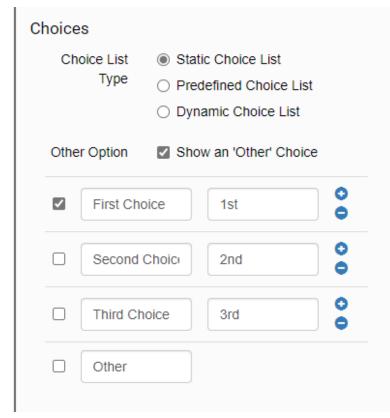




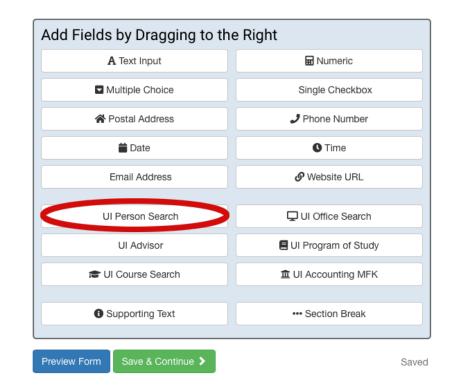
Multiple Choice - The three different options for multiple choice are shown. From top to bottom: checkboxes (allows for multiple answers to be selected), radio buttons (can only accept one answer selected), and drop down (can only accept one answer selected)

Select a Choice	 First Choice Second Choice Third Choice Other 		Duplicate	Delete
Select a Choice	 First Choice Second Choice Third Choice Other 	2		
Select a Choice	First Choice		~	

- Multiple Choice The option to add "other" can be checked off in the choices settings as seen above.
- If a choice has a check next to it. it is automatically populated to that option when the form is in test or production. To avoid auto-populated fields, simply uncheck all the boxes
- The choice list types are as follows
 - Static Choice List: Determine the options on your own, as shown above
 - Predefined Choice List: The multiple choice options align with an already made list, such as days of the week, months of the year, True/False, etc.



 UI Person Search - A field that searches through specified University of Iowa personnel (such as UI students, UI Employees, all, etc.) and gathers first name, last name, middle initial, Hawk-ID, University ID, job title (e.g., Project Manager) and classification (e.g., Clas-Clas Administration)



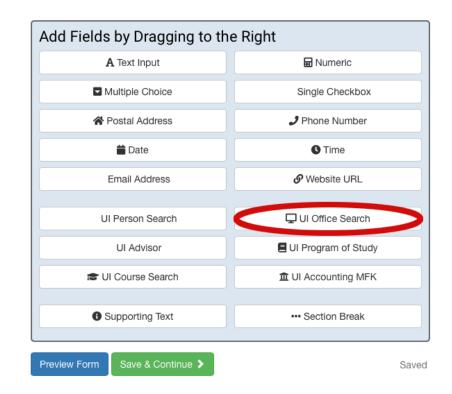
• UI Person Search -

This search can be customized to fit desired search. Some criteria include searching populations (such as those who are inactive or restricted) and allow collection of multiple names

Close	🗎 Duplicate 📋 Delete	
Field Type	Person Field	
Field Label	UI Person Search	
Default Person	Default to Form Initiator	
Multiple Names	Allow Collection of Multiple Names	
Search For	UI EmployeesUI StudentsOther	
Special Populations	 Include Inactive People in Results Include Restricted People in Results 	
Field Options		
Field is Required	Field is Read-Only Field data can't be edited. A Default Answer or Passed Value is required	
Field is 'For Office Use The initiator of the form will n see this field but approvers w	ot be able to Field data is hidden from intiators &	
Restart Workflow Routin When data changes for this f will restart routing and require from all approvers again.	ield, the form	



 UI Office Search - Takes in an Org/Office Code (e.g., '11' for CLAS) or College Name (e.g., 'Engineering' for College of Engineering) and allows user to select from a list of offices that match criteria



 UI Advisor - UI Advisor takes student name or student University ID and returns a list of their academic advisors to select from

Add Fields by Dragging to the Right			
A Text Input	🖬 Numeric		
Multiple Choice	Single Checkbox		
A Postal Address	J Phone Number		
苗 Date	O Time		
Email Address			
UI Person Search	🖵 UI Office Search		
UI Advisor	UI Program of Study		
📾 UI Course Search	童 UI Accounting MFK		
Supporting Text	•••• Section Break		
Preview Form Save & Continue >	Sav		



Supporting Text – D a body of text in sr font, with editing a such as italics, bo underline, bullet lis number list, and m

	Add I	Add Fields by Dragging to the Right		
m Builder		A Text Input	Numeric	
	v	Multiple Choice	Single Checkbox	
		A Postal Address	J Phone Number	
orting Text – Displays		苗 Date	C Time	
ody of text in smaller		Email Address		
, with editing abilities		UI Person Search	UI Office Search	
h as italics, bold,		UI Advisor	UI Program of Study	
erline, bullet list,		UI Course Search	1 UI Accounting MFK	
nber list, and more.		Supporting Text	••• Section Break	
Read-Only Supporting Text Field I 3 B I Image: Image	This is some read-only supporting t • Wikipedia Link One • ICON Link Two When do you graduate?		fer to the following resources:	
<u>Onen</u> nup.//wikipedia.com) <u>][</u> http://icon.uipwa.edu)		 Spring 2024 Other 		

This is some read-only supporting text. For more to the following resources:

- Wikipedia [Link One](http://wikipedia.com)

- ICON [Link Two](http://icon.uiowa.edu)

Close

H1

Field Type

H2

H 3

Section Break - Displays text in larger font without style editing capabilities that "supporting text" has. Example shown below.

Close	🕒 Duplicate 🗂 Delete		
01030		Preview Form	Save & Continue >
Field Type Section Break Title	Section Break Field Part II: Student Questions	Part II: Studen	t Questions
Field Options Field is 'For Office Use Only' The initiator of the form will not be able to see this field but approvers will		What's your favorite CS	 Discrete Structures
		class?	Data Structures Algorithms
Conditional Show / Hide			O Programming Language Concepts O Other
		i	

		·		
	Multiple Choice		Single Checkbox	
	Â	Postal Address	J Phone Number	
		苗 Date	S Time	
		Email Address	S Website URL	
	l	JI Person Search	🖵 UI Office Search	
		UI Advisor	UI Program of Study	
		JI Course Search	1 UI Accounting MFK	
	Supporting Text		··· Section Break	
	Preview Form	Save & Continue 🗲		Saved
art II: Student Questions				
What's your favorite CS class?		 Discrete Structures Data Structures Algorithms 		
		 Programming Language 	e Concepts	

Add Fields by Dragging to the Right

R Numeric

A Text Input

Conditional Show/Hide Field Options

 Each field has the option to enable conditional show/hide. This feature is especially useful when certain information only needs to be collected on the form in particular situations.

	Are you a CS major? O Yes	
Are you a CS major?		Conditional Show / Hide
		Enable Conditional Show / Hide Options
What's your favorite CS class?	 Discrete Structures 	
	 Data Structures 	
	 Algorithms 	Show this field only if All v of the following conditions are met
	O Programming Language Concepts	
	○ Other	Are you a CS major? Ves Vis selected V
		Add Condition

 In this example, the "What's your favorite CS class?"" question only applies to CS majors. Therefore, conditional show/hide can limit the question's appearance on the form to only when the question "Are you a CS major?" is answered with "Yes."

Adjust Form Settings

Form Settings

Navigate to the Form Settings tab on the Workflow header

My Forms > Dashboard > Form Builder > Form Settings > Edit Route > Test Deployment > Production Deployment

- Here, the following settings can be adjusted and customized:
 - Visible Inbox Fields (Required)
 - Inbox Summary Fields (Required)
 - Routing Options (Optional)
 - Editing Options (Optional)
 - Voiding Options (Optional)
 - Notification Options (Optional)
 - Help Desk Tools (Optional)
- Each of these settings will be briefly explained in the following slides.

Required Settings: Visible Inbox Fields

Select 1-5 fields that will be visible/searchable within the Inbox.

 It is recommended to select fields with easily identifiable and concise information (e.g. Name, HawkID, Semester, etc.) Avoid fields with ambiguous information such as long responses and comments

Visible Inbox Fields (max of 5) Designate which fields will be are visible & searchable within the Inbox. They will also have their own sortable column within the Inbox when the "Form Type" filter is used.

Inbox Fields	Name of TA						
	Name of Faculty Course Superior	ervisor					
	Semester						
	Year						
	Course Number						
	 Date of Observation 		Office Human Resources	•	Quick Views	- Select Quickview	-
	Describe in 4 or 5 sentences	the content and process of the class:					
		· · ·	More	Filters V			Showing 2 Inbox Packages
		Rights Received - Form Name	Employee	🕆 Department 🕴 First Requ	est Date 🕴 Age	♦ ID ♦	Actions
		EREQUIRED 2014/10/28 Absence Request 11/22 AM	SCHRUP, SAMUEL	05-0315 2014/10/28	© 1 min	ute 10007632	ii o
		REQUIRED 2014/09/30 Absence Request 2:51 PM	SCHRUP, SAMUEL	05-0315 2014/09/29	© 4 wee	iks 10004043	# = 0



Required Settings: Inbox Summary Fields

- Select 1-3 fields from Visible Inbox Fields that will create the summary column in the Inbox view.
 - An example is shown below

· C	More Filters V		Showing 2 Inbox Packages
Rights 🌵 Received 🕌 👻 Form Name	Summary	¢ Age	Actions
REQUIRED 2014/10/28 Absence Request Human Resources	SCHRUP, SAMUEL 05-0315 2014/10/28	© 1 minute 10007632	(III) (A)
REQUIRED 2014/09/30 Absence Request 2:51 PM Human Resources	SCHRUP, SAMUEL 05-0315 2014/09/29	© 4 weeks 10004043	• = •

Inbox Summary Fields Required (max of 3)

These fields create the summary column within the default Inbox view

Summary Column Fields

- Name of TA
- Name of Faculty Course Supervisor
- Course Number
- Semester
- Year



Optional Settings: Routing & Editing Options

- For optional settings, we have provided the most common selections. If you believe you have a specific circumstance, please contact the Workflow inbox for more help.
 - Routing Options: Ad-hoc approvers allows for collaboration, and is typically selected on most Workflow forms
 - Editing Options: Most forms only require editing of submitted data by approvers through the Workflow API

Routing Options or Add Approvers (Ad-hoc)	 Allow approvers to add other approvers during routing (Ad Restrict ad-hoc approvers to active employees only 		
Auto Signatures Allow Auto-Signatures (approvers don't need to sign the same packa		ame package multiple times)	
Routing Restarts	□ Allow routing to restart after routing is complete	Editing Options option Package Edit Options	al Allow editing of submitted data by Approvers
Return a Package	☐ Allow approvers to return a package to the initiator New		 Allow editing of submitted data by Initiators Allow editing of submitted data through the Workflow API
			 Allow Approvers to edit data after they have signed Allow edits to occur after the package has completed routing

Optional Settings: Voiding & Notification Options, Help Desk Tools

- Voiding Options: Allow packages to be voided, even after they have completed routing, for optimal routing experience
- Notification Options: Select the notification/email frequency that best suits your form
- Help Desk Tools: All the Help Desk Tools allow for the most flexibility when managing form responses and routing

Voiding Options Optional Package Void Options I Allow packages to be voided Allow the initiator to void packages Allow voids after packages have completed routing			Help Desk Tools op Remove From Workflow	tional Enable the 'Remove from Workflow' Help Desk Tool	
			Unvoid a Package	Enable the 'Unvoid a Package' Help Desk Tool	
			Return to Workflow	Enable the 'Return to Workflow' Help Desk Tool	
Notification Options Optional Notification When Routing Complete Email the form owner(s) when each package completes routing Email the initiator when their package completes routing Email approvers when each package completes routing 		uting	Restart Routing	Enable the 'Restart Routing' Help Desk Tool	
			Return to Initiator	Enable the 'Return to Initiator' Help Desk Tool New	



INCOME.

 Click the "Edit Route" navigation button. Next click on the "+ Add New Stop" button and then enter your new stop name. In this case we called it "Processing." After which click on the "+ Add New Stop"

IOWA Universal Workflow		: ~
Inbox Drafts Offices Forms Reports Tools Settings Help Self-S	ervice	MAUI
My Forms > Dashboard > Form Builder > Form Settings > Edit Route > Test Deployment >		
Edit Form Route		
Please Name the New Stop ×		
Route Stops + Add New Stop New Stop Name Processing Processing		
Save Route & Continue > Save Route		

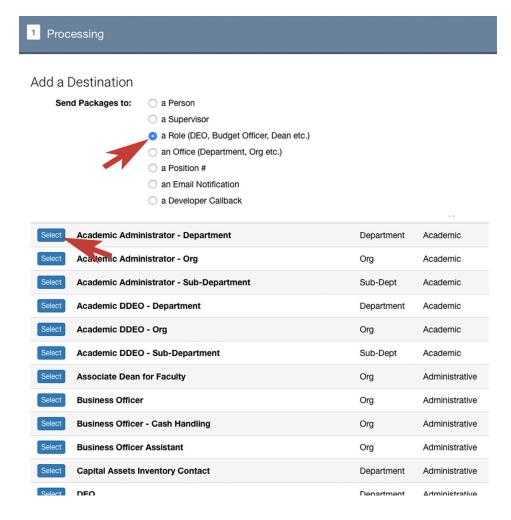


Now we have to decide who we are sending the *package* to. We prefer to have a "Role" for this person. (see #1). Then we click on "Select Here". (see #2) And then a list of roles will pop up. (see #3 below).

My Forms > Dashboard > Form Builder > Form Settings > Edit Route > Test Deployment >							
Route Stops	1 Processing						
1 Processing	Add a Destination						
	Send Packages to: O a Person						
Save Route & Continue > Save Route	○ a Supervisor						
	 a Role (DEO, Budget Officer, Dean etc.) 						
	an Office (Department, Org etc.)						
	a Position #						
	an Email Notification						
	a Developer Callback						
	Person Source: O Submitted on the form						
	Selected here						
	From le, d: Select Form Field +						
	Cancel						
	Stop Conditions						
	There are no stop conditions. Always route to this stop.						
	+ Add Stop Conditions						



 #3: Choose the organization/group that the individual you are giving permissions to. In this case we choose "Academic Administrator -Department."



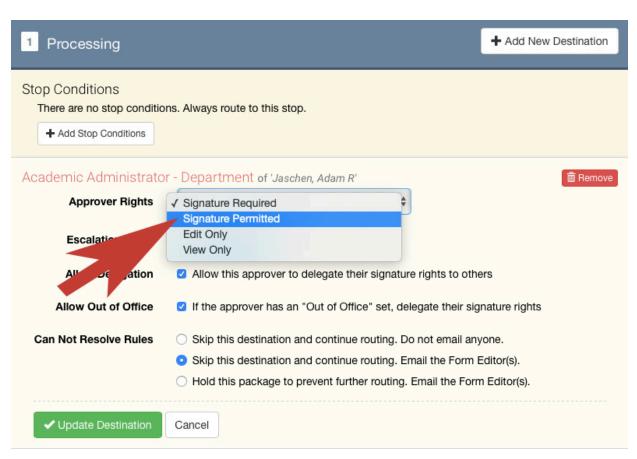
 #4: A Person Search box will appear. Enter the last name and a list will show up. We are choosing Adam Jaschen a Admin. Services Coordinator.

	Role Source:				
	Person Search	jaschen			Q Search
	Name		Person Type	Classification	
Select	A renner, J	John	Student	Student - College of Edu	ucation
Select	menbrenner, J	Julie A	Faculty/Staff	Nurse Clinician	
Select	Jaschen, Adam F	1	Faculty/Staff	Admin Services Coordin	ator

Cancel



 #5: A box will show up in your browser. We are choosing "Signature Permitted" in this case. After clicking it, you may choose other specifics for the approval process. Then click the green button "Update Destination", and they are added.





• Route Stops: #1 Add Stop Conditions

1 Processing	+ Add New Destination
Stop Conditions There are no stop conditions. Always router to this stop. + Add Stop Conditions	

 Stop Conditions allow determined responses to fields on the form impact if a route destination is reached.

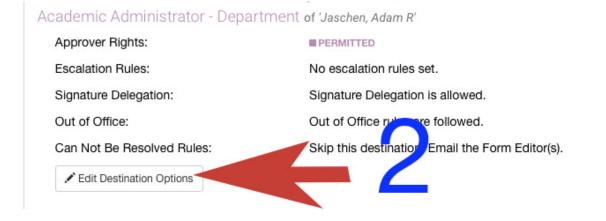
 In this example, the "Processing" route stop is reached only if the question "Are you a CS major?" response is "Yes"

¹ Processing	+ Add New Destination						
Stop Conditions Route to this stop if All v of the following conditions are met							
 Are you a CS major? ✓ Yes (Yes) ✓ is sele 	ected 🗸						
Add New Stop Condition							
Update Conditions Cancel							

This option is helpful when distinguishing routing to different department's faculty, staff, etc.



• Route Stops: #2 Edit Destination Options



💼 Remove

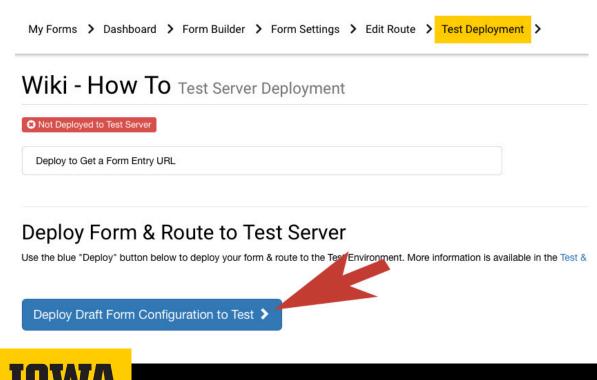
Any changes that need to be made to a destination can be made by selecting the "Edit Destination Options" button. Changes include:

- Approver Rights (signature required, edit only, view only, etc.)
- Escalation Rules (sends a reminder if approver hasn't signed in allotted time frame)
- Allow Delegation (Allow approver to assign signature rights to others)

Test/Prod Deployment

Test Deployment

- Deploy Form & Route to Test Server
- Use the blue "Deploy" button below to deploy your form & route to the Test Environment. More information is available in the <u>Test &</u> <u>Production Deployment</u> help article
 - More information about customizing form URL is found on slide 9



Deploy Form to Production Server

Use the blue "Deploy" button below to deploy your form & route to the Production Environment. More information is available in the <u>Test &</u> <u>Production Deployment</u> help article

Remember: No personally identifiable information questions can be used

- (More information about customizing form URL is found on slide 9)

My Forms > Dashboard > Form Builder > Form Settings > Edit Route > Test Deployment > Production Deployment

Wiki - How To Production Server Deployment

Not Deployed to Production Server

Deploy to Get a Form Entry URL

Deploy Form & Route to Production Server

Use the blue "Deploy" button below to deploy your form & route to the Production Environment. More information is available in the Test & Production Deployment help article

Deploy Test Form Configuration to Production >



Some Things to Consider

- Here are a few things to consider when creating a new form.
 - –Does a form already exist that meets my needs and is in use?
 - –Will this form be used multiple years?
 - Instead of creating many forms, have one form with a dropdown list containing years.
 - –Will this form be used multiple sessions?
 - Instead of creating many forms, have one form with a dropdown list containing sessions.



Some Things to Consider

 When adding an email address to your text, you will need to go into the field editor. In between brackets, type the email. Next add parenthesis and "<u>http://mailto</u>:" and then email. Like so: [cs-info@list.uiowa.edu](http://mailto:cs-info@list.uiowa.edu)

Close Duplicate		Proposal Defense	Results		
Field Type Read-Only Supporting Text Field H1 H2 H3 B I Image: Image	In advisor will receive this form in workflow two times in succession. The first time the committee membership and other information provided by the student. The second time, please hold in your workflow inbox until the proposal defense is held . After the defense, return to this workflow for the "Edit Submitted Data" button, and complete the Proposal Defense Results section, then save and sub form. Please send questions about this process to cs-info@list.uiowa.edu Is Proposal Defense Complete? In No Yes				econd time, please hold the form eturn to this workflow form, click
[cs-info@list.uiowa.edu](http://mailto:cs-info@list.uiowa.edu) Brackets Parenthesis		Proposal Defense Date	11/10/2022		Optional



Any Questions?

Please Contact: Mark Fullenkamp mark-Fullenkamp@uiowa.edu

Katie Michalski Katherine-Michalski@uiowa.edu

➔ workflow.uiowa.edu

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