

HUMAN RESOURCES

Administrative Services

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Dear HR Unit Representative:

This is reminder of a checklist tool that supports the transition process when University of Iowa employees terminate from The University of Iowa or transfer between units within the University. **Completion of the Checklist documents or other documentation confirming completion of all the elements of this Checklist Packet, is required for <u>all</u> departing or transferring employees. In addition to the Transfer/Termination Checklist, this packet also includes an Exit Survey for your use. The survey has been created as a resource for units that do not already have procedures in place or would like to modify their current procedures.**

Transfer/Termination Checklist

This comprehensive form should be reviewed with the employee. The first two pages are divided into the "Department Responsibilities" and the "Human Resources Responsibilities" and is to be completed together by the department (appropriate combination of HR Unit Representative, manager/supervisor or support person as best suits your area) and the exiting employee.

The last two pages are subtitled "Employee Responsibilities" and detail the steps the **employee** needs to follow.

HR Unit Representatives should ensure the checklist is fully completed and assist the departing employee, as necessary. The "Transfer/Termination Checklist" should be retained in the employee's personnel file.

Exit Survey

Many colleges, divisions, or departments already ask their employees to participate in an exit survey or an exit interview. If your college, division, or department does not already have something in place, an exit survey is included for your use. This same tool is also available on-line at: http://www.surveymonkey.com/s.aspx?sm=v_2boa21H5PZc2gH6rl0jnwQ_3d_3d

If employees use the on-line survey, data will be kept confidential and will be maintained by University of Iowa Human Resources staff. Themes will be shared with colleges, divisions, or departments only when the volume is high enough to provide confidentiality of responses, or when issues that require immediate attention are identified. Units are encouraged to collect their own data rather than rely solely on the on-line survey.

Colleges, divisions, or departments who obtain this type of feedback from departing employees will be better equipped to implement process changes to help improve the work environment at the University. By participating in this activity, the departing employee can provide an excellent source of information to measure how well we are meeting our goal of making the University a terrific place to learn and work.

Sincerely,

Susan C. Buckley

Associate Vice President for Finance and Operations

and Director of Humans Resources

Attachments: Transfer/Termination Checklist, Exit Survey

Transfer/Termination Checklist <u>Department Responsibilities</u>

Instructions:

Departments need to complete this form with any employee who is separating from employment or transferring to another unit. It should be used to certify that all University property has been returned, rights to access University property or services have been appropriately discontinued, and forms and files are processed appropriately.

Responsible Person(s)		Date/initial	N/A
Supervisor/Manager/Dept			
Staff. Enter appropriate			
name in this column.			
	University Property:		
	Computer Cell phone Pager		
	Software Tools Manuals		
	UniformLibrary books/materials		
	Research equipment, data/databases:		
	Other:		
	Access Codes & Keys:		
	Security/alarm codes/keys Office keys		
	Desk Keys Filing cabinet/furniture keys		
	Building access codes/keys		
	Departmental parking placard/key(s)		
	University vehicle keys		
	Computer & Phone Access:		
	Unsubscribe from email distribution and list serves by		
	notifying list serve owners		
	Revoke passwords: email system access		
	workflow routing shared pass codes		
	Remove files from hard drive & server		
	Clear voice mail password Purge messages		
	Miscellaneous Office Issues to Address:		
	Reassign duties and/or projects in process		
	Determine location/access to all work related files		
	Reassign access to account(s)		
	Cancel Signature authority		
	Complete Change of Address form		
	Remove mail box/slot		
	Update departmental phone lists		
	Update employee databases		
	Update building or floor directories		
	All personal items are removed from work area		
	Submit employee's final time record to Payroll		
	Confirm accurate transfer of any research accounts to		
	another unit or institution:		
	UI Cards (return to appropriate UI Dept):		
	Reconcile account & collect procurement card		
	Corporate American Express Travel Card		
	Employee ID Card		
	UI retirees may maintain a UI ID.		
	UI Health Care ID cards should be returned to Hospital		
	Human Resources.		
	Employees with IowaOne cards should destroy them.		
	Other:		

Transfer/Termination Checklist Human Resources Responsibilities

Responsible person(s): HR Unit		Date/Initial	Not Applicable
Rep/Or			
Designate			
Enter			
appropriate name in this			
column.			
Coldiniii	Review HR separation process with departing employee and give him/her the "Transfer/Termination Checklists".		
	If employee is terminating , initiate termination transaction into Workflow for electronic signatures prior to the date of termination .		
	If employee is transferring , confirm that new department initiates transfer form. Verify that any Workflow forms in this employee's inbox have been		
	approved and/or forwarded.		
	Schedule and complete Exit Survey/interview		
	Advise employee to see Benefits to arrange necessary appointments and complete paperwork		
	Send employee's final time record to Payroll		
	Review University guidelines regarding P&S and Merit personnel files in the Operations Manual or view the information at: http://www.uiowa.edu/~our/opmanual/iii/07.htm#72		
	Advise foreign nationals in an employment-based nonimmigrant status and those in the process of obtaining employment-based permanent residency to contact Immigration Services to obtain information regarding their immigration status upon termination of employment with The University of Iowa.		
	If terminating, explain that access to the SelfServe site for payroll and benefit purposes will continue but requires that password is kept up to date. If access is denied, follow "Sign-in Help" instructions on the site. https://login.uiowa.edu/uip/login.page?service=https://hris.uiowa.edu/portal/		
	Other:		

Page 2 of 2

Transfer/Termination Checklist Employee Responsibilities

It is your responsibility as the departing employee to complete the following:

Completion of the items on this timeline will make your transfer/termination go much smoother.

30 days or more prior to your last day of work or as soon as you know you will be leaving:

- Check with your HR Unit Rep to complete the termination transaction process.
- Go to the Self Service / FO Web Applications Page http://hris.uiowa.edu to make the necessary changes to your address so that your W-2 tax form can be mailed to the appropriate place; update your direct deposit information if necessary.
- Contact a Benefits representative regarding access to your retirement funds.
- Verify with your department that any disposition of research equipment, data or funding has been arranged in compliance with the funding agency's regulations and University policy.

7 days prior to your termination, last day of work, or as soon as you know you will be leaving:

- Provide a forwarding address to your supervisor and make the appropriate changes at the Self Service site.
- Contact your Human Resources Office to schedule an exit survey or interview. Please assist The University of Iowa to continue to be an employer of choice.
- If you have an active merit application, contact **Employment Services** to update your status.
- Disability If you have received equipment/furnishings accommodations, the accommodation is to stay in the department unless other arrangements including financial reimbursement, if needed, are made with the University.
- Submit final time record to Payroll.

Benefits FYIs

- Your health and dental insurance will be terminated at the end of the month in which you terminate your
 employment. When the Benefits Office receives notification of your termination, you will be sent
 information on applying for a temporary extension of the plans in which you were participating. If you are
 relocating and want to continue your insurance, you should go to the Benefits Office and complete the
 paperwork before you leave.
- Your life insurance will terminate at the end of the month in which you terminate employment. You have the right to purchase a conversion plan for life insurance, but you must apply within 30 days of your termination date.
- You will automatically be paid for any unused vacation approximately one month after termination.
- Any unused sick leave is lost unless eligible for payment under the rules of retirement.

Flexible Spending Accounts

Dependent Care – All services must have occurred by December 31. Any funds not claimed by April 30 of the following year will be forfeited.

Health Care – If you terminate employment during the year, expenses must be incurred by the end of the month in which you terminate to be eligible for reimbursement. You have until April of the following year to submit any claims for services incurred prior to your termination date. All funds remaining after April of the following year are forfeited to the University. Please remember that you can only be reimbursed up to the amount in your account of your last regular paycheck.

Transfer/Termination Checklist (Employee Responsibilities continued)

Foreign Nationals

Foreign nationals in an employment-based nonimmigrant status and those in the process of obtaining employment-based permanent residency may contact Immigration Services at 335-1167 to obtain information regarding their immigration status upon termination of employment with The University of Iowa.

It is your responsibility as the departing employee to complete the following on or before your last day of employment:

University/Departmental Property Clearance

- University of Iowa ID card privileges end with your termination date unless you are a retiree. Ask your HR
 Unit Representative about what to do with your ID card.
- Return procurement card, corporate American Express Travel Card and/or Corporate Visa travel card to supervisor.
- Remove personal items from work area.
- Return uniforms (if applicable).
- Return all University property: cell phones, pagers, radios, and/or computers, and tools to your department.
- Return all library and departmental materials, books, and manuals to the applicable location.
- Return all University software to your department.
- Return all keys for offices, buildings, labs, and/or other access codes or cards to your department.
- Confirm with your department the disposition of any research equipment, data, or funds according to funding agency regulations and University policy.

Other -Specific to your department:

Information Technologies Services

- Purge all old e-mail messages or transfer to disk or CD.
- Clear voicemail password and voicemail messages.
- Leave forwarding email address if applicable.
- Clear personal computer files from hard drive and/or servers.
- Provide location and access to all work related files to your supervisor.
- Your department will revoke your access to computer networks, systems, email, and passwords. If terminating, the Self-Service site will remain available provided your password is kept current. If access is denied, follow "Sign-in-Help instructions on the site.

https://login.uiowa.edu/uip/login.page?service=https://hris.uiowa.edu/portal/

Other:

Parking & Transportation Permits, Access Cards and Keys

- Return your personal parking hang tag and access card to University Parking.
- Return your bus pass to University Parking.
- Return departmental parking placard (Departmental Business, Service or Pentacrest placard) with access card to supervisor.
- Return University vehicle keys to your department.
- If transferring, contact Parking regarding location changes.

Other:

Page 3 of 3



Exit Survey

Please take a few moments to complete this confidential exit survey.

The University of Iowa wants to better understand what our employees value most in their workplace and why they leave. We would appreciate your honest responses to all of the questions on this form, but you may choose to respond to only some if you wish. You are not required to complete this questionnaire and it will not affect your benefits in any way. The information you furnish is confidential and will be used in summary form as a means to identify patterns or trends in the work environment at the University.

Your opinion is highly valued and your comments will allow us to develop training opportunities, policies, and procedures to ensure job satisfaction.

This survey should take no more than 10 minutes to complete.

Thank you for your input.

Please return this survey to your HR Unit Rep or designate

If you prefer, you may return it to Organizational Effectiveness, 121-50 USB.

In addition to a departmental exit interview, employees may utilize the Offices of Equal Opportunity and Diversity or the Office of the Ombudsperson for a confidential exit interview.

2. Please select your	employment	classification a	t the time of	terminat	on/transfe	r.	
☐ Merit/AFSCME☐ Professional & Scie☐ Other (please described)	_	janized			ory Exemp Scientific -	t/Confidentia - SEIU	ıl
3. How long were yo	u employed b	y the University	of Iowa?				
□ less than 1 □ year	more than 1y than 6 y	rear, but less rears		an 6 year an10 yea		□ more th	nan 10 years
4. Why are you leavi	ng your curre	nt position? Ple	ase check a	all that ap	ply.		
moving out of the to further educat accepting anothe accepting a posit family circumstar dissatisfaction w retiring	ion (mine or mer University petion outside of onces	osition f the University	rtner's)				
Other (please specify	/)						
	/						
5. Please rate the ite University:	ms below in te	erms of your sa	itisfaction wi	th each o	luring your	employment	at the
		Very unsatisfied	Unsatisf	ied S	Satisfied	Very satisfied	No Opinion
Type of work							'
Pay/compensation		<u> </u>					Ţ
Benefits package							
Resources to do your		 	_				
Physical working con-	aitions						
6. Feel free to comm 7. Please rate your le	evel of agreen					ted to your m	ost current
position at the Univer	sity:						
			Strongly Disagree	Disagre	ee Agree	Strongly Agree	No Opinion
The volume of work	my supervisor	expected of					
		i i	ļ	1	1	l	
me was reasonable. My supervisor was a	vailable when	Lnoodod		-			

assistance.			
There was cooperation among the employees in			
my department.			
The lines of communication were open and			
policies were made clear.			
My supervisor had a knowledge and			
understanding of my responsibilities.			
I was treated fairly by my supervisor.			
I would consider University employment in the			
future.			
I would recommend others to consider			
University employment.			
My work facilities were safe and contributed to a			
good working environment.			

8.	Feel free to comment on your responses to any of the above statements

9. Please note your level of agreement with the statements below.

The following played a part in my reason(s) for leaving:	Strongly Disagree	Disagree	Agree	Strongly Agree	No Opinion
My relationship with my direct supervisor.					
My relationship with management above my direct					
supervisor.					
My supervisor's relationship with the management					
directly above him or her.					
My relationship with my co-worker(s).					
The atmosphere in my department/unit.					

	No	
11. Were yo for leaving?	u given the opportunity to meet with someone in your department to discuss your reas	on(s)
Yes	No Not Applicable	
12. Was ar paperw	exit checklist used to insure that you returned keys and completed all necessary ork?	
Yes	NoNot Applicable	
14. What co	nstructive comments do you have to make the University of Iowa a better place to work	k?
form to your your respons you may may	this form to your HR Unit Rep, [insert name of HR Rep]. If you wish, you may return to Dollege or Department, or to Organizational Effectiveness, 121 USB. If you wish to destroy to the survey in more detail or have any other concerns regarding University employee an appointment to see your HR Unit Rep, your HR College/Org Rep, or Organization.	discus symer