

GRANTS AND FELLOWSHIPS

External

- Superdiversity, multilingualism and the translocalization of higher education: Network trajectories of students in Madrid and Hong Kong. Banco de Santander/Universidad Autonoma Madrid Partnership; €150,000. Co-PI with Luisa Martin Rojo (Madrid), Adam Jaworski (Hong Kong), 2013-14.
- PI: Intercultural communication relationships in diverse Finnish workplaces. Grant application submitted to the Academy of Finland, September 2011; \$1.5 million. Not funded
- Faculty Instruction and Research in Summer Term (FIRST) Fellowship, University of Colorado, Boulder, Summer 2011. \$12,000. Declined.
- Co-PI with Judith Liskin-Gasparro, International Studies National Resource Center Grant (Department of Education), 2010; \$2.2 million. Not funded.
- ESRC/SSRC Collaborative Visiting Fellowship, 2008-09. "Living together: Identity construction in 'ordinary' relationships and in supported disability services." Collaborative research in Loughborough, UK. £5,000; approx. \$10,000.
- Human Subjects Research Enhancements Program, 2003: PI David Wynes, co-investigators T. Wasek, K. Fitch, M. Jones. Department of Health and Human Services, \$249,948 (*Developed CD-Rom, **Ethical and regulatory issues in ethnographic research***)
- Iowa Enhancement Program for Conduct of Human Research, 2002: PI David Skorton, co-investigators Bertolatus, Fitch, Jones, Nickel, Suls, Wasek, Wynes; Department of Health and Human Services, \$249,915. (*Took part in testing HawkIRB, a web-based system for processing and approval of human subjects research applications*)
- Intercultural communication research and teaching grant, University of Jyväskylä (Finland), 2002, 2004: \$3,500
- Leverhulme Fellowship, 1999, to conduct ethnographic research in Great Britain: \$20,000
- Fulbright Full Grant for Dissertation Research, 1987

Internal

- Obermann Fellow in Residence, Fall, 2015
- Professional Development Assignment, University of Iowa, 2015-16
- International Programs Summer Research Fellowship, 2014
- Career Development Award, University of Iowa, 2008-09
- Global Scholar Award, University of Iowa, 1998-2000.
- Old Gold Fellowship, University of Iowa, summer, 1995.
- IMPART grant, University of Colorado, 1992, to conduct research with ethnic plurality groups in Boulder.
- Grant in Aid, University of Colorado Committee on Research and Creative Work, 1992: travel and research assistance in Colombia for summer, 1992.
- IMPART grant, University of Colorado, 1991, to develop curriculum in Ethnic and Cultural Diversity
- Junior Faculty Development Award, University of Colorado, Summer 1990
- University Dissertation Fellowship, University of Washington, 1988

AWARDS

Josephine Jones Lecture, University of Colorado, 2015
Collegiate Teaching Award, College of Liberal Arts and Sciences, 2014
Doctor of Philosophy *honoris causa*, Jyväskylä University, 2013
Spotlight presentation: Teachers on Teaching series, NCA 2012
Outstanding Scholarship Award in Language and Social Interaction, 2008
B. Aubrey Fisher Outstanding Article Award, 2005
Thomas M. Scheidel Distinguished Faculty Lecture, University of Washington, 2004
Gerald R. Miller Award for Outstanding Research in Interpersonal Communication, 1999
Phi Beta Kappa, Alpha of Texas, 1980

SCHOLARSHIP

PUBLICATIONS

Books:

5. Muñoz, K. (2014) *Transcribing silence: Culture, relationships, and communication*. Walnut Creek, CA: Left Coast Press.
Honourable Mention, International Congress of Qualitative Inquiry Book of the Year Award (3 awarded out of 30 submissions)
4. Muñoz, K. (2012) "How did I get talked into this?" *Social and cultural dimensions of persuasion*. Barcelona: Editorial Aresta, published in English, Spanish, and Catalan (162 pps).
3. Fitch, K. & Sanders, R. (Eds.) 2005. *Handbook of language and social interaction*. Mahwah, NJ: Lawrence Erlbaum. (544 pps.)
In addition to editing, I contributed the volume preface, three of six section prefaces, and a conclusion, a total of 33 pps.
2. Fitch, K. (2000) *Transcribing the unsaid: Collected ethnofiction*. Madrid: Desenlace. (98 pps.)
1. Fitch, K. (1998) *Speaking relationally: Culture, communication and interpersonal connection*. New, York: Guilford Press. (239 pps.)
Received the Gerald R. Miller award from the Interpersonal Division of the National Communication Association as the Outstanding Book in Interpersonal Communication published in 1998.

Articles in refereed journals:

22. Fitch, K. (2010) Power in theory, in data, and in pragmatics research. *Sociolinguistic Studies*, 4, 463-468.

21. Fitch, K. (2008) La conversación de contacto en parejas románticas de larga duración. (*Small talk in long term romantic couples*) *Oralia*, 11, 191-206.
20. Fitch, K. (2006) Cognitive aspects of ethnographic research. *Discourse Studies*, 8, 51-57.
19. Fitch, K. (2005). IRB dilemmas in higher education: Applications and solutions. *Journal of Applied Communication Research*, 33, 269-277.
18. Valde, K., & Fitch, K. (2004) Desire and sacrifice: Cultural and relational aspects of designated driver talk. *Western Journal of Communication*, 68, 121-150. * *Received the B. Aubrey Fisher Award for outstanding article published in WJC, 2005.*
17. Fitch, K. (2003) Cultural persuadables. *Communication Theory*, 13, 100-123. *Received the Outstanding Scholarship in Language and Social Interaction Award in 2008.*
16. Sanders, R., & Fitch, K. (2001) The actual practice of compliance seeking. *Communication Theory*, 11, 263-289. **
15. Sanders, R., Fitch, K., & Pomerantz., A. (2000) Language and social interaction: Issues, theories, and prominent lines of research. In Wm. Gudykunst, (Ed.), *Communication Yearbook 24* (pp. 385-408) Thousand Oaks, CA: Sage. ***
14. Fitch, K. (1999) Pillow talk? *Research on Language and Social Interaction*, 32, 41-50.
13. Fitch, K. (1998) Text and context: A problematic distinction for ethnographers. *Research on Language and Social Interaction*, 31, 91-107.
12. Goldsmith, D. & Fitch, K. (1997) The normative context of advice as social support. *Human Communication Research*, 23, 454-476. ***
11. Fitch, K. (1994). A cross-cultural study of directive sequences and some implications for compliance-gaining research. *Communication Monographs*, 61, 185-209.
10. Fitch, K. & Sanders, R. (1994). Culture, communication, and preferences for directness in expression of directives. *Communication Theory*, 4, 219-245. *
9. Fitch, K. (1994). The issue of selection in ethnographies of speaking. *Research on Language and Social Interaction*, 27, 51-93.
8. Fitch, K. (1994). Culture, ideology, and interpersonal communication research. In S. Deetz, Ed., *Communication Yearbook 17* (pp.104-135). Beverly Hills, CA: Sage.
7. Fitch, K. (1994) Criteria for evidence in qualitative research. *Western Journal of Communication*, 58, 32-38.

6. Archer, L. & Fitch, K. (1994). Communication in Latin American multinational organizations. In Wiseman, R. & Shuter, R. (Eds.), *International and Intercultural Communication Annual, Vol. 18* (pp. 75-93). Thousand Oaks, CA: Sage. ***
5. Fitch, K. (1991). The interplay of linguistic universals and cultural knowledge in personal address: Colombian *madre* terms. *Communication Monographs*, 58, 254-272.
4. Fitch, K. (1991). *Salsipuede*: Attempting leave-taking in Colombia. *Research on Language and Social Interaction*, 24, 209-224.
3. Fitch, K. (1985). Teaching nonverbal communication skills in the ESL classroom. *Cross Currents*, 12, 1, pp. 15-26.
2. Fitch, K. & Hopper, R. (1983). "If you speak Spanish, they'll think you're a German": Language attitudes in a multilingual setting. *Journal of Multilingual and Multicultural Development*, 4, 2, pp. 115-128. *
1. Fitch, K. & Hopper, R. (1981). Use of communication competency methodology in second-language instruction. *Communication*, 10, 3, 51-59. ***

Invited articles and chapters:

17. Tracy, K. & Muñoz, K. (2011) Qualitative methods in interpersonal communication research. In Mark Knapp and John Daly, (Eds.), *Handbook of interpersonal communication*, 3rd Edition (pp. 59-86). Thousand Oaks, CA: Sage.
16. Fitch, K. (2009) Behind the scenes III: Quality control and the construction of knowledge. *Research on Language and Social Interaction*, 42, 395-400.
15. Fitch, K. (2009). Culture and interpersonal relationships. In Steven Wilson and Sandra Smith (Eds.), *New directions in interpersonal communication research* (pp. 245-263). Thousand Oaks, CA: Sage.
14. Fitch, K. (2008) Directives and requests. *International Encyclopedia of Communication*, Wolfgang Donsbach, (Ed.), Vol.4 (pp. 1326-1329) Oxford: Wiley-Blackwell.
13. Fitch, K. & Foley, M. (2007) The persuasive nature of emotion and the cultural nature of feelings in organizations. In Francois Cooren (Ed.), *Interacting and organizing* (pp. 113-132). Mahwah, NJ: Lawrence Erlbaum. *
12. Fitch, K. (2006) Two politeness dilemmas in Colombian interpersonal ideology. In Maria Elena Placencia, (Ed.) *Politeness in the Spanish-speaking world* (pps. 239-254.) New York: Guilford Press.
11. Fitch, K. (2006) Behind the scenes, Part II. *Research on Language and Social Interaction*, 39, 1-6.

10. Fitch, K. (2006) Both sides now: Raising Colombian Americans. In Wendy Leeds-Hurwitz, (Ed.) *From Generation to Generation: Maintaining Cultural Identity Over Time* (pp. 297-318). New York: Hampton Press.
9. Duck, S. & Fitch, K. (2006) Friendship and culture. In G. Pollack, R. Cohen, & R. Schulman, Eds., *Friends and Friendship* (pp. 43-70). New York: Psychosocial Press.

8. Fitch, K. (2005) Behind the scenes of language and scholarly interaction. In Fitch, K. & Sanders, R., *Handbook of Language and Social Interaction* (pps. 461-482). Mahwah, NJ: Erlbaum.
7. Fitch, K. (2002) Unscripted television and social interaction: An exploration of possibilities for data in *Big Brother*. In J. Gavaldá, C. Gregori, and R. Rosselló (Eds.), *La cultura mediática* (pps. 73-88) Valencia: Universitat de Valencia.
6. Fitch, K. (2002) Taken-for-granted in (an) intercultural communication context. In P. Glenn, J. Mandelbaum, & C. LeBaron (Eds.), *Studies in language and social interaction* (pp. 91-102). Mahwah, New Jersey: Erlbaum.
5. Fitch, K. (2001) The ethnography of speaking. In Wetherell, M., Taylor, S. and Yates, S.J. (Eds) *Discourse Theory and Practice*. (pp. 57-63). London: Sage and the Open University.
4. Fitch, K. & Philipsen, G. (1995) Ethnography of speaking. In J. Verschueren, J. Ostman, & J. Blommaert (Eds.) *Handbook of Pragmatics* (pp. 263-269). Amsterdam: John Benjamins. *
3. Fitch, K. (1993) American ethnic plurality cultures: A course in the ethnography of speaking. *Open Mind Journal*. 1, 45-52.
2. Fitch, K. & Staton-Spicer, A.Q. (1990). Being a stranger: Immigrant socialization to high school. In A. Q. Staton-Spicer, *Communication and Student Socialization* (pp. 145-177). Norwood, New Jersey: Ablex. *
1. Fitch, K. (1986). Cultural conflicts in the ESL classroom: Issues and strategies for coping. In P. Byrd, Ed., *NAFSA Review of Cross-Cultural Programs in English as a Second Language*. Washington, D.C.: National Association for Foreign Student Affairs, pp. 51-62.

Technical report:

Fitch, K. (March, 2000) An ethnographic analysis of a drug resistance strategies intervention. Dr. Michael Hecht, Principal Investigator, Penn State University, NIDA Grant #3R01DA05629-05A1S1. 72 pps.

Work in translation:

Fitch, K. (1993). Usos de los términos del campo semántico *madre* en la comunicación diaria en el español de Colombia. Revista de Estudios Colombianos, 13/14, 25-33. (Revised version of "Communication theory in a cultural context: The case of *madre* terms in Colombian Spanish," below).

Book reviews:

12. Muñoz, K. (2010) Luisa Martín Rojo, Laura Mijares, (Eds.) Voces del aula: Etnografías de la escuela multilingüe. *Linguistics and Education*, 21, 134-136.
11. Fitch, K. (2006). Diana Boxer, Applying sociolinguistics: Domains and face-to-face interaction. *Language in Society*, 35, 140-143.
10. Fitch, K. (2000) Stella Ting-Toomey, Communicating across cultures. New York: Guilford, 1999. *Journal of Social and Personal Relationships*, 17, 467-468.
9. Fitch, K. (1997) Wendy Leeds-Hurwitz, (Ed.), Social Approaches to Communication. New York: Guilford, 1995. *Quarterly Journal of Speech*, 83, 262-263.
8. Fitch, K. (1997) Koenraad Kuiper, Smooth talkers: The linguistic performance of auctioneers and sportscasters. Mahwah, NJ: Lawrence Erlbaum, 1996. *Journal of Communication*, 47, 179-180.
7. Fitch, K. (1996) Martyn Hammersley, The politics of social science research. London: Sage, 1995. *Contemporary Psychology*, 2.
6. Fitch, K. (1996) Stella Ting-Toomey, Ed., The challenge of facework: Cross-cultural and interpersonal issues. In *Language and Society*, 25, pp. 160-163.
5. Fitch, K. (1995) Tom Koole & Jan ten Thije, The construction of intercultural discourse. In *Discourse in Society*, 6, pp. 545-547.
4. Fitch, K. (1994) L. Grossberg, P. Treichler, & C. Nelson, Eds., Cultural studies. In *Quarterly Journal of Speech*, 80, pp. 240-242.
3. Fitch, K. (1993) Nicholas Coupland, Howard Giles, & John Weimann, Eds., Miscommunication and problematic talk. In *Quarterly Journal of Speech*, 79, pp. 380-381.
2. Fitch, K. (1992) Ruth L. King, Talking gender. In *Discourse in Society*, 3, 3, pp. 376-377.
1. Fitch, K. (1991) Wendy Leeds-Hurwitz, Communication in everyday life: A social interpretation. Norwood, New Jersey: Ablex. In *Language in Society*, 20, 2, pp. 269-272.

Published reviews of scholarship:

- Drew, Paul. (1999) Review essay: Therapy, counseling, and survival through interpersonal connectedness: Three studies of the social significance of discourse. *Journal of Contemporary Ethnography*, 28, pps. 319-324.
- Omdahl, Becky L. (1999) Review of K.L. Fitch, Speaking relationally: Culture, communication, and interpersonal connection. *Journal of Social and Personal Relationships*, 16, pp. 530-531.
- Baldwin, John R. (1999) Book review, Speaking relationally: Culture, communication, and interpersonal connection. *Journal of Language and Social Psychology*, 18, pp. 463-470.

INVITED LECTURES

National:

- Usted* is not dead in Madrid: Second person pronouns as cultural master keys. Plenary address: Second Language Acquisition Symposium, Madison, Wisconsin, April 2016.
- The cultural power of personal relationships: Marriage in England, Spain, Colombia and the U.S. Lewis and Clark College, Portland, Oregon, September 2015.
- Interpersonal communication in a digital age: A new kind of cultural revolution. College of Fine Arts and Mass Communication, Sam Houston State University, February 2014.
- Kickoff Speaker, Rockwell Collins *Mes de la Hispanidad*, Cedar Rapids, September 2012. “Cultures of Latin America: Similarity, difference, and why it matters in Iowa.”
- Ways Forward in Ethnography, Creighton University, Omaha, June 2012. “Ethnography of communication in the digital world.”
- Department of Communication, University of South Florida, October 2010. “Relationships, motives, and accounts: An ethnographic tour through discourse(s).”
- Second Language Acquisition Symposium, University of Wisconsin/Madison, April 2010. “Culture, competence and identity in second language acquisition: How do we learn? What do we teach?”
- Erving Goffman as a Communication Theorist, An international symposium. University of Iowa, September 2008. “Goffman as an interpersonal communication theorist: Gynecology, Funeral directors and *Modern Love*.”
- CIC Faculty Senate Conference, University of Iowa, November 2007. “The role of IRBs in research institutions.”
- Vanderbilt Humanities Council and Department of Spanish and Portuguese, Vanderbilt University, March 2006: “Culture and ideology in pronoun use: A communication-based comparison of Bogotá and Madrid.”
- PRIMR/ARENA, Boston, December 2005: “IRB Chair: A hard job, but somebody has to do it.”
- Health Sciences, University of Iowa, June 2005: “Cross cultural communication at the University of Iowa.” Panel participant, Cultural competence, communication and health disparities conference.
- University of Washington, Seattle, January 2004: “Popping the question: Cultural ideology at the intersection of public and private communication.” (Thomas M. Scheidel Distinguished Faculty Lecture)
- College of Nursing, University of Iowa, January 2003: “Teaching nursing students to communicate with people from diverse populations.”
- POROI, University of Iowa, November 2001: “Reality, television, and ethnographic data.”
- FLARE Forum, University of Iowa, February 2001: “*Hermano, Usted es un plato*: Pronoun use in Colombian culture and some comparisons to Spain.”
- University of Arizona, Tucson, October 2000: “Cultural persuadables and ideology.”
- Rutgers University, New Jersey, September 2000. “Relationships, culture and ideology at the intersection of public and private life.”
- University of Texas, Austin, October 1999. “‘We fight to keep warm:’ Interpersonal ideology and the intellectual power of cultural contrast.”
- State University of New York, Albany, November 1998. “Culture in interpersonal communication.”

University of Texas, Austin, October 1998. "On speaking relationally."
 Ethics seminar presentation, University of Iowa POROI series for International Human Rights Year, September 1998. "Human rights in fieldwork research."
 University of Illinois, Champaign-Urbana, October 1997. "Enactments of an ideology of connectedness among urban Colombians."
 University of Washington, Seattle, Washington, June 1996. "A gendered dilemma in Colombian culture: Being *verraca* in a *machista* society."
 Saint Cloud State University, St. Cloud, Minnesota, April 1995. "An introduction to ethnographic studies of interpersonal ideology."
 University of Denver, Colorado, November 1994. "A conversation analytic approach to the ethnography of speaking."
 Keynote speaker, International Women's Week, Boulder, Colorado, March 1991. "Inventing Women."
 University of Maryland, College Park, March 1991. "Personal address and the ethnography of speaking."
 Visiting lecturer, Arizona State University, Tempe, Arizona, April, October 1990. Graduate seminar in ethnography of speaking; undergraduate class entitled "Communication and Culture."
 Speaker in international symposium: "What's Happening in Colombia?" University of Colorado, Boulder, November, 1989.

International:

Universidad de Antioquia, Medellín, August 2016: "Estrategias de investigación: Un taller de aprendizaje de la madre tierra" (Research strategies: A workshop of learning from Mother Earth)
 Universidad Autónoma de Madrid, April 2013: "Interpersonal ideologies of silence and the limits of genre."
 Saint Louis University of Madrid, April 2012: "The art and science of ethnographic analysis."
 Keynote address, Nordic Intercultural Conference, Helsinki, December 2011. "Intercultural communication after the (social media) revolution: Research, teaching and practice."
 Graduate Research in Intercultural Communication: Ph.D Seminar. Jyväskylä University, Finland, December 2010.
 Stimulus Presentation, ICA Preconference on Intercultural Dialogue, Singapore, June 2010. "What's at stake in defining our terms?"
 Plenary address, Symposium on Pragmatics and Intercultural Communication in Spanish, London, June 2009. "El *tuteo* es lo que hacen los demás" ('*tu-ing* is what the other person does'): Interpretation, intention and the pragmatic divide." Available at http://ir.uiowa.edu/commstud_pubs/19
 Saint Louis University of Madrid and Universidad Autónoma de Madrid, October 2008: "Communication and relationships in cultural, intercultural, and cross-cultural perspective: An ethnographic journey."
 Birkbeck College, University of London, July 2005. "The phonetics of relational codes: A cross-cultural study."
 Jyväskylä University, Finland, February, 2004. Short course on qualitative research methods.
 Universidad Jorge Tadeo Lozano, Bogotá, Colombia, March 2003. "Modelos de los textos mediados para relaciones personales en Colombia y España: Una comparación de *Betty*

la Fea y La vida misma con Alicia Senovilla. (Mediated models for personal relationships in Colombia and Spain: Comparing Betty la Fea to La vida misma with Alicia Senovilla)."

Aalborg University, Denmark, October 2002. "Cultural enactment of interpersonal ideology: Getting engaged in five cultures."

Hanyang University, Seoul, Korea, July 2002. "The impact of culture on a relational transition: Communicative practices leading to marriage."

Nanzan University, Nagoya, Japan, July 2002. "The (inter)cultural dilemma of (in)directness."

Jyväskylä University, Finland, April, 2002. Short course on persuasion.

Universidad de Valencia, Spain, May 2000. "Los pronombres, la historia y la ideología: Una comparación etnográfica de Colombia y España (Pronouns, history and ideology: An ethnographic comparison of Colombia and Spain.)"

York University, England, May 1999. "Culture and personal relationships in everyday talk and media texts."

Loughborough University, England, July 1998. "Cultural persuadables in a family dinner table conversation."

Jyväskylä University, Finland, March, 1998. "Virtual study abroad:" Web-based collaborative intercultural communication course involving University of Iowa students and Finnish students.

Jyväskylä University, Finland, April and June, 1997. Short courses on intercultural communication, culture and persuasion, qualitative research methods.

Aalborg University, Denmark, December, 1995. "A cultural approach to interpersonal ideology: Theory and research."

Local:

"Speaking into the air?" Voices of the kidnapped as relational action and Colombian communal ritual. Division of World Languages, Literatures and Cultures Colloquium, University of Iowa, November 2017/.

INVITED REVIEWER

Georgetown University Roundtable on Languages and Linguistics, 2017

National Science Foundation, 2003

Louisiana Board of Regents, 2000

Israel Science Foundation, 2000

Journal of Social and Personal Relationships, 2014

Journal of Communication, 2011

Journal of Cross-cultural Psychology, 2010

Southern Journal of Communication, 2008, 2009

Communication and Critical/Cultural Studies, 2008

Edinburgh University Press, 2007

Cultura, Lenguaje, y Representación, 2006

Logos and Language, 2002

Language in Society, 2000, 2001

Text, 1999, 2004

Journal of Applied Communication Research, 1998, 2004

Western Journal of Communication, 1997, 2000, 2001, 2002
Cultural Studies, 1997
Journal of Social and Personal Relationships, 1996, 1998, 2014, 2017
Communication Theory, 1992
Communication Monographs, 1991, 1992, 1994, 2004
Text and Performance Quarterly, 1992
Research on Language and Social Interaction, 1993, 1995, 1996
Human Communication Research, 1993, 1996, 1999, 2004, 2005
International and Intercultural Communication Annual, 1994, 1998
Communication Studies, 1994
Yale University Press, 2012
Cambridge University Press, 2003, 2004, 2009
SUNY Press, 1998
Roxbury Press, 1991, 1994, 2006
Hampton Press, 1993
Harcourt & Brace, 1998
Lawrence Erlbaum, 2001, 2003
Sage, 2006, 2007
Guilford Press, 2011

Editor, *Research on Language and Social Interaction* 2005 – 2009

Volumes 39, 40, 41, 42; acceptance rate 12-15%.

EDITORIAL BOARDS

Discourse and Communication, 2008 - present
Sociolinguistic Studies, 2009-2014
Journal of Intercultural Communication Research, 2010-present
Research on Language and Social Interaction, 1998 – 2004, 2010-present
Communication Methods and Measures, 2006-2010
Communication Yearbook, 2004-present
Communication Monographs, 2004 – present
Communication Theory, 2001- present
Western Journal of Communication, 1993 - 1996
Communication Studies, 1997-2000

SELECTED CONVENTION PAPERS

63. Muñoz, K. 2018. *The voices of the kidnapped*: Messages designed for loved ones and communal ritual. International Communication Association, Prague, May.
62. Muñoz, K. 2017. Speaking into the air? Recipient design, relational codes and communal action. International Pragmatics Association, Belfast, July.
61. Muñoz, K., Molina, C., & Martin, Luisa, 2015. Stance and positioning toward cosmopolitan identities. International Pragmatics Association, Antwerp, July.
60. Muñoz, K. 2013. Open access publishing and the future of scholarship: A conversation between stakeholders. National Communication Association, Washington DC.
59. Muñoz, K. 2013. The legacy of Gerry Philipsen: Ethnography of speaking from 1972 into

- the future. National Communication Association, Washington DC.
58. Muñoz, K. & Chornet, D. 2013. Talk, family, and nationhood: The Spanish ritual of *la sobremesa*. National Communication Association, Washington DC.
 57. Chornet, D. & Muñoz, K. 2012. “*Te voy a tutear:*” Metacommunication and personal address in post-Millennial Madrid. National Communication Association, Orlando.
 56. Muñoz, K. & D. Chornet, 2012. Metapragmatic framing of personal address patterns: Comparisons between Madrid and Bogotá. Pragmatics of the Americas Conference, Charlotte, North Carolina.
 55. Muñoz, K. 2012. Class identity in cross-cultural perspective: Vocabularies of motives and the opacity of hidden transcripts. Identity, culture, and Communication Conference, Madrid.
 54. Muñoz, K. 2011. Voices in social interaction: A response. National Communication Association, New Orleans.
 53. Muñoz, K. & Muñoz-Fitch, E. 2011. The pragmatic power of social media: Relational actions within cultural change. International Pragmatics Association, Manchester, UK.
 52. Fitch, K. 2010. Centering persuasion in language and social interaction: A classroom approach. National Communication Association, San Francisco.
 51. Fitch, K. 2009. Critical voices in intercultural dialogue: Can committed relativism happen in the real world? NCA Summer Conference on Intercultural Dialogue, Istanbul.
 50. Fitch, K. 2009. Culture and sociolinguistic/pragmatic aspects of institutional discourse: A synthesis. International Pragmatics Association, Melbourne.
 49. Fitch, K. 2009. Quality control in academic publishing: Dilemmas in the creation of knowledge. Central States Communication Association, St. Louis.
 48. Fitch, K. 2008. Language and social interaction: Modes of inquiry and possibilities for the future. National Communication Association, San Diego.
 47. Fitch, K. 2008. Variación pragmática en los actos de habla de Colombianos urbanos: Creando y manteniendo las clases sociales (*Pragmatic variation in speech acts among urban Colombians: Creating and maintaining social class.*) Asociación de Lingüística y Filología de America Latina (ALFAL), Montevideo, Uruguay. Available at http://ir.uiowa.edu/commstud_pubs/18
 46. Fitch, K. 2007. The critical potential within interpretive ethnography. National Communication Association, Chicago.
 45. Fitch, K. 2007. *Bety la Fea* meets *Ugly Betty*: Acquiring an idiom for class and race in the U.S. International Pragmatics Association, Goteborg, Sweden.
 44. Fitch, K. 2007. An ethnographic study of small talk in intimate relationships. Western States Communication Association, Seattle.
 43. Fitch, K. 2006. Respondent to competitively selected panel, “Culture as Conversation: Understanding Everyday Cultural and Communicative Behavior.” National Communication Association, San Antonio.
 42. Fitch, K. and Tyler, J. 2006. Hearing culture in relational narratives: *Modern Love* and *Vows* in the *New York Times*. National Communication Association, San Antonio.
 41. Fitch, K. 2006. La conversación de contacto en las parejas románticas colombianas (*Small talk in Colombian romantic couples*) Third Conference on Language and Society, Castellón (Spain).
 40. Clinkenbeard, K. & Fitch, K. 2005. Beyond the cornfields: Virtual study abroad. Conference on Language and Culture across the Curriculum, Iowa City.

39. Fitch, K. 2005. Bitches in the sacred grove: A view of women in academe from the third space. Western States Communication Association, San Francisco.
38. Fitch, K. 2004. Ethnographic research in personal relationships: Beyond self-reports. National Communication Association, Chicago.
37. Fitch, K. 2004. "You just muddle through:" Construction of relationships through public and private discourse. Conference on Critical Discourse Analysis, Valencia, Spain.
36. Fitch, K. 2003. Going native: An ethnographer as IRB chair. National Communication Association, Miami.
35. Fitch, K. 2003. An ethnographic perspective on ambiguity: Letting it pass. International Pragmatics Association, Toronto.
34. Chang, Y. & Fitch, K. 2002. "Will you marry me?" An ethnographic study of communicative practices leading to marriage. International Communication Association, Seoul.
33. Ho, E. & Fitch, K. 2001. Culture and romance in (televised) everyday talk: *Big Brother* in England, Spain and the US. National Communication Association, Atlanta.
32. Fitch, K. 2000. Communities of practice: An ethnographic/rhetorical approach to interaction of street youth. National Communication Association, Seattle.
31. Fitch, K. 2000. Organizational communication research and cultural ideologies of relating. International Communication Association, Acapulco.
30. Fitch, K. 2000. Nationalism in everyday talk and the symbolic resources of media: Britain and Spain. EURESCO conference on European Worldviews, La-londe-les-Maures, France.
29. Valde, K., Fitch, K., & Masuda, M. 1999. Cultural and relational aspects of designated driver talk. International Communication Association, San Francisco.
28. Fitch, K. 1998. Ethnopolitics and the future of intercultural communication scholarship. National Communication Association, New York City.
27. Fitch, K. 1998. Cultural persuadables: Variations in pragmatic possibilities. International Pragmatics Association, Reims, France.
25. Fitch, K. 1997. The cultural context of advice. National Communication Association, Chicago.
24. Fitch, K. 1997. An ethnographer's uses of discourse analysis. International Conference on Language and Social Psychology, Ottawa, Canada.
23. Fitch, K. 1996. Connections: A death foretold. Speech Communication Association, San Diego.
22. Fitch, K. 1996. The connection between ethics, legal codes and culture: Can you wear a wire around here? Western Speech Communication Association, Pasadena.
21. Fitch, K. 1995. The discursive force of relational codes and culture in personal relationships. Speech Communication Association, San Antonio.
20. Fitch, K. & Sanders, R. 1994. Sequential aspects of compliance-gaining: An analysis and some theoretical issues. Speech Communication Association, New Orleans.
19. Goldsmith, D. & Fitch, K. 1994. Seeking and giving advice in some American speech. International Communication Association, Sydney, Australia.
18. Fitch, K. 1993. The Idiom of Interpersonal Connectedness in Urban Colombian Spanish. American Association of Applied Linguistics, Atlanta.
17. Fitch, K. 1992. A Cultural Study of Directives. Speech Communication Association, Chicago.

16. Fitch, K. 1992. Teaching the Language and Social Interaction Course: Communication and Society. Speech Communication Association, Chicago.
15. Fitch, K., & Sanders, R. 1992. Culture, Communication and Preferences for Directness in Expression of Directives. International Communication Association, Miami.
14. Fitch, K. 1992. Connections in chaos: Communication in and about Colombian political life. Western States Communication Association, Boise.
13. Fitch, K. 1991. Palanca stories: The cultural nature of narratives. **Top Four Paper**, Language and Social Interaction Division of the Speech Communication Association, Atlanta.
12. Fitch, K. 1991. A cultural perspective on power in the classroom. Western States Communication Association, Phoenix.
11. Fitch, K. 1990. Communication theory in a cultural context: The case of *madre* terms in Colombian Spanish. **Top Three Paper**, Speech and Language Sciences Division of the Speech Communication Association, Chicago.
10. Fitch, K. 1989. A cultural communication critique of feminist criticism. Speech Communication Association, San Francisco.

Omitted conference papers available on request

WORK IN PROGRESS

- Muñoz, K. *The voices of the kidnapped: How messages designed for loved ones became a Colombian communal ritual.* Submitted to *Language in Society*, December, 2017.
- Muñoz, K. *Relational codes in cultural context: Intersections of private and public communication.* 5 chapters of 8 written, others in progress. Anticipated completion Fall, 2018.
- Muñoz, K. Cultural persuadables. Oxford Bibliographies Online. Submitted Fall, 2017; publication anticipated Spring, 2018.
- Muñoz, K. In progress. The pragmatic divide between intention and interpretation: Mistakes, resistance, and the power of evaluation. Anticipated submission to *Communication Theory*.

TEACHING AT THE UNIVERSITY OF IOWA

1. **Teaching assignments and evaluations** (Scores from 1995-2010 available on request; evaluations based on 6-point scale, 6 = excellent, 1 = unsatisfactory)

Semester, year	Course	Students enrolled	Selected ACE Summary Scores					Advisees (UG; grad; TA)
			Course well planned/organized	Aware of needs/goals clear	Critical thought	Oral comm comp.	Ethnic/cultural diffs	
Spring, 2010	36: 001:AAA (lecture)	150	5.33	5.67	4.90	5.26	5.55	N/A

Semester, year	Course	Students enrolled	Selected ACE Summary Scores					Advis- ees (UG; grad; TA)
			Course well planned/ organized	Aware of needs/ goals clear	Critical thought	Oral comm comp.	Ethnic/ cultural diffs	
	36: 001: 009	15	4.93	5.29	5.33	5.14	5.79	
	36: 330 (overload)	8	No written evaluations					
Fall, 2010	36: 170	19	5.44	5.94	5.11	5.61	5.89	N/A
	36: 373	13	5.15	5.85	5.31	5.62	5.77	
Spring, 2011	36: 001:AAA	183	5.73	5.55	5.08	5.76	5.83	N/A
	36: 001: 009	5	5.88	5.67	6.00	6.00	6.00	
	36: 170	24	5.68	5.75	5.68	5.86	5.94	
Fall, 2011	36: 001:AAA	185	5.60	5.83	5.17	5.37	5.68	
	36:001:009 (overload)	15	5.80	5.92	5.50	5.72	5.92	
	36: 157	24	5.58	5.95	5.40	5.89	5.95	
	36: 372	9	4.83	5.70	5.10	5.30	5.93	
Spring, 2012	36: 142	10	5.38	5.75	5.38	5.75	5.88	6 2
Fall, 2012	36: 157:002	19	5.86	5.86	5.86	5.90	6.00	4
	36: 170	14	5.95	5.95	5.58	5.95	5.95	1
	36: 200 (overload)	10	5.83	6.00	5.50	6.00	6.00	
	36: 100 IND	1						
Spring, 2013	36: 142	13	5.15	5.62	5.08	5.77	5.85	
	36: 381	7	5.00	5.57	5.43	5.57	6.00	
Fall, 2013	36: 001:AAA	150	5.57	5.54		5.48	5.77	
	36: 001:009 (overload)	15	5.64	5.50		5.14	5.71	
	36: 157	25	5.52	5.74		5.74	5.91	
Spring, 2014 ^a	36: 090:001 COMM 2090:001 (cross-listed as LAS 4700)	25	4.85	5.17	5.20	5.55	5.48	
Fall, 2014 ^b	COMM 6381:002	6	4.00	5.24	5.00	4.83	5.33	

**COMM 2090/LAS 4700: Latin American Studies Seminar/Communication Studies Special Topic:
Contemporary Andean cultures and Everyday Language Use**

2014^a: In Spring I was on 20% leave without pay to allow for participation in an international grant team.

COMM 6381:002 Interview methods

2014^b In Fall I had a course release to accommodate an unusually heavy workload for the Director of Undergraduate Studies position

- 36: 330 Writing as ethnographic method
- 143: 001 Honors first year seminar: Ways of speaking, ways of life
- 36: 381: 001 Discourse analysis
- 36: 090, 36: 157 Media, culture and relationships
- 36: 001 Core Concepts in Communication Studies
- 36C: 125, 170 Theories of Persuasion
- 36: 142 Advanced Intercultural Communication
- 36: 323 Research Methods
- 36: 327, 373 Persuasion Theories and Research
- 36G: 329, 375 Ethnographic Theories
- 36: 325, 392, 372: Ethnographic Methods (also taught as Qualitative and Ethnographic Methods)

2. Advising and thesis direction

Doctoral students, University of Iowa:

Name	Year graduated (or status)	Current position	Other
Jennifer Anderson Senchea	1998	Associate Professor, St. Cloud State University	Co-directed with Duck Tenured 2005
Yanrong Chang	2002	Associate Professor, University of Texas, Pan American	Received Outstanding Dissertation Award for Language and Social Interaction Division, NCA, 2003 Tenured 2008
Evelyn Ho	2004	Professor, University of San Francisco	Tenured 2010 Promoted to Full Professor 2016
Carol Mimi Harvey	2005	Instructor, Shoreline Community College, Seattle	
Robin Crumm	2005	Department head, Schreiner University, Kerrville Texas	
Shana Kopaczewski	2010	Assistant Professor, Indiana State University	
Chitra Akkoor	2011	Associate Professor, Keene State College	Tenured 2015
Hsin-I Yueh	2012	Assistant Professor, Northeastern State University	Received Outstanding Dissertation Award for Language and Social Interaction Division, NCA, 2013

Sofia Karatza	2015	Assistant Professor, Coastal Carolina University	
Curt Livesay	2012	Instructor, Kirkwood Community College, Cedar Rapids	
Amber Jannusch	2014	Visiting Assistant Professor, University of Wisconsin, LaCrosse	
Meng Li	2014	Assistant Professor, Loyola Marymount University	
Raychel Vasseur	ABD	Spanish Applied Linguistics	Co-advised with Judith Liskin-Gasparro

Jyväskylä University, Finland

Elisa Hassinen	Topic: Development of intercultural communication competence in an international MBA program	2011-12
Santa Stopniece	Topic: Intercultural communication challenges of investment initiatives with China in the Baltic Sea region	Graduated 1/2018

University of Colorado

Gregory Nees	1996	Consultant in intercultural communication and training, Daimler-Benz Corporation and others
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Committee member:

Larry Erbert. Graduated 1996.
Garth Pittman. Graduated 1997.
John Nicholson. Graduated 1998.
Erin Sahlstein. Graduated 2000.
Dan DeGooyer. Graduated 2000.
Kathleen Valde. Graduated 2000.
Tim Dun. Graduated 2001.
Walter Carl (first reader*) Graduated 2001.
David McMahan. Graduated 2001.
Lee West (first reader) Graduated 2001.
Yoshikazu Charlie Watanabe (Speech Pathology and Audiology) Graduated 2001.
Katherine Schaff-Stumpf (Interdisciplinary Ph.D) Graduated 2001.
Danielle Wiese. Graduated 2004.
Rebekah Farrugia (first reader). Graduated 2004.
Erin Johnson (College of Business) Graduated 2006.
Dan Kaprar (College of Business) Graduated 2007
Angela Kellogg (College of Education) Graduated 2006.
Ana Bordería (College of Education) Graduated 2006.
Wendy Hilton-Morrow. Graduated 2005.
Hun Yul Lee. Graduated 2005

Daniel Chornet-Roses. (first reader) Graduated 2006.
 Matthew Thatcher (first reader) Graduated 2006.
 Jay Clarkson, Graduated 2005
 Sam McCormack. Graduated 2006.
 Sheree Keith. Graduated 2006.
 Roberta Golliher, 2001-2006
 Dieter Boxmann, 2006-2008
 Stephanie Williams, ABD
 Megan Foley, 2003-2006
 Dena Huisman, Graduated 2008
 Joseph Steinitz, Graduated 2014
 Sofia Karatza (MA Thesis, Journalism and Mass Communication)
 Aimee Mapes (College of Education) Graduated 2009
 Samantha Joyce, 2006-2007
 Daniel Munksgaard (first reader), graduated 2010
 Robin Barry (Psychology), graduated 2010
 Hua Su, 2009-2010
 Jong In Chang, post-quals
 Attila Hallsby, 2007-2010
 Alex Schott (College of Education), graduated 2013
 Lisa Carlton, post-quals
 Bryan Asbury, post-quals
 Christopher Skiles, post-comprehensive exam
 Liudmila Klimanova, member, Foreign Language Acquisition, graduated 2013
 Lindsey Schneckloth, International Studies MA, 2011
 Rebecca Brock (Psychology), 2011
 Rebecca Robinson, 2010-11, temporary advisor
 Jordan Sanders, fall 2011, temporary advisor
 Katharina Kley (Foreign Language Acquisition), 2015
 Marta Tecedor Cabrero (Foreign Language Acquisition), graduated 2013
 Ho-Jin Song, graduated 2016
 A.C. Hawley, graduated 2014
 Laurena Bernabo, graduated 2017
 Mélodine Sommier (University of Jyväskylä), 2012
 Barbara Emde (University of Jyväskylä), 2012
 Daniel Usera, Advisor 2011-2013
 Raychel Vasseur, Foreign Language Acquisition, member 2015 – present
 Kristina Gordon, Advisor 2014-16
 James Robinson IV, graduated 2017
 Mayela Zambrano, member 2016 – present

* Communication Studies uses a *first reader* designation for the member of a doctoral committee who reads the complete dissertation and prescribes changes, if any, needed before the dissertation may go to the rest of the committee and probable defense.

First Opponent, Carinne Cools Licentiate Thesis. University of Jyväskylä, 2004.

Masters' students advised:

Jodie Klein, 2010 (thesis option)
Lacey Huang-Orsini, 2004 (thesis option)
Heather Cordon Wilson, 2002.
María García Pastor, 1999.
Kathleen Smith, 1999.

Undergraduate Honors Theses directed:

Martyna Wozek, 2013 (honors not awarded)
Heather Parker, 2008
Jenny Rosenberg, 2007
Allison Jones, 2005
Jessica Malott, 2002
Tiffany Gooden, 1998

Honors Thesis committee member:

Meghan Corbin, 2008
Todd Lantz, 2006
Kevin Burrell, 2005
Andrea Nucci, 2004
Denise Jodlowski, 2001
Rick Sabatino, 1998

International Studies Senior Projects directed:

Lindsay McMartin, 2011
Susan McVey, 2009
Jennifer Schaben, 2006-2007

SERVICE**Department of Communication Studies:**

Director of Undergraduate Studies, 2014-15
Member, Executive Committee, 2015
Chair, 3 faculty review committees, 2014
Chair or member, 3 faculty review committees, 1 promotion review committee, 2013
Member, promotion committee, 2012
Member, Undergraduate Affairs Committee, 2012-2014
Chair, Rhetoric in a Digital World faculty search committee, 2011-12
Member, DEO (department chair) search committee, 2011-12
Member, tenure/promotion committee, 2011
Member, Merit Review Committee, 2011
Member, search committee for Academic Counselor, 2011

Chair, Lectures/awards/department seminar committee, 2009-11
Member, Self-study writing committee, 2010
Department chair, 2005 – 2008
Director of Graduate Studies, 2002-03
Executive committee, 2001-03
Undergraduate Affairs Committee, 1996-98, 2000-01, 2003-04
Graduate Affairs Committee, 1995-96, 1998-99, 2001-02
Member of faculty review committees, 1997, 1999, 2001, 2002, 2003, 2004, 2009, 2010
Chaired junior faculty member review committees, 1998, 2002, 2003, 2004, 2009, 2010
Chaired Gender and Diversity Committee, 1998-2000
Member, faculty search committees, 1997-1998, 1999, 2000, 2004
Chaired critical organizational communication search committee 2001-02
Departmental Human Subjects representative, 1996-1998

Department of Spanish and Portuguese:

Designed and directed GOLDrush fundraiser to strengthen partnership with Medellín, Colombia, to benefit all majors and minors. **Goal: \$5,000. Total raised: \$9,700.** Fall, 2017.

Director of Undergraduate Studies, 2017 - present
Member, search committee, assistant professor, 2017
Member, tenure and promotion committee, 2017
Interim DEO, 2016-17
Member, Heritage Speakers Committee, 2014-15

Division of World Languages, Literatures and Cultures:

Member, Peer Review Committee, Department of Asian and Slavic Studies, 2017

College of Liberal Arts and Sciences:

Member, Promotion Review Committee (Lecturer to Associate Professor of Instruction) ESL, 2017
Member, Latin American Studies Board of Directors, 2012 - 2015
Member, Commencement Student Speaker Selection Committee, 2013
Chair, search committee for Korean Studies faculty member (multi-department) 2009-10
Search committee, assistant and associate development officers, 2007
Member, Collegiate Consulting Group (tenure and promotion), 2006-2008
Crossing Borders Steering Committee, 2001-2004
Committee to evaluate Semester Assignment Proposals, 1998
Organized discussion series, "Speaking of Ethnography," for faculty and graduate students, 1996

University of Iowa:

Co-director, Intergenre Explorations working group, Obermann Center, 2012-13
Member of Intergenre Explorations working group, Obermann Center, 2011- 2014

Presentation: Interpersonal communication in professional networking. Women Faculty Development Conference, February 2013

Faculty mentor, SROP/McNair program, 2012

Presentation: Ethnographic research in culture and relationships as communication.

SROP/McNair Fellows Professional Development Speaker series, July 2012

On Iowa! (first year student pre-semester program) faculty volunteer, 2011

Communication and personal relationships, Quad Residence Hall, February 2010.

Zen and the art of knitting, Daum Residence Hall, November 2008

Chair, University Human Subjects Committee for social and behavioral sciences, 1998-2008

Faculty mentor, Summer Research Opportunities Program, 2007

Face work and team work: Communication issues on and off the field. University of Iowa

Women's Soccer team, 2006.

Advisory Board for Dual Career Network, 2006-2008

CIC Academic Leadership Program Fellow, 2006-07

Advisory Board for Interdepartmental Studies major, 2006-2007

Writing University Task Force, 2005-2006

Conflict of Interest Committee, 2003-2004

President, Alpha of Iowa Chapter of Phi Beta Kappa, 2002-2005

Search committee for Institutional Review Board Administrator, 2004

Search committee for Institutional Review Board Chair, 2002

Member, University of Iowa Faculty Assembly, 2001 – 2003

Faculty mentor, Summer Research Opportunities Program, 2001

Selection committee for international fellowships, 1999-2002

University of Iowa WorkLife Committee, 2000-01

Advisory board, Phi Beta Kappa, 1999-2002

Participated in Teaching and Learning Collaboratory organized by Center for Teaching and Learning, University of Iowa, Fall Cohort 2017

Other professional development:

Participated in HERS Denver, national leadership institute for women in higher education, 2007

CIC-ALP Fellow, leadership institute for the Big Ten, 2006-07

University of Colorado (selected):

Departmental representative to Committee on Ethnographic Research; helped organize, secure funding for, and conduct symposium on visual ethnography, spring 1995.

Departmental representative to University Human Subjects Review Committee, 1994 - 1995

Summer Minority Access to Research Training (SMART) program mentor, 1991, 1993

Advisor, Ethnic Women's Alliance, 1990 - 1995

Faculty Associate, President's Teaching Scholars Program, 1991-1993.

Faculty Mentor, Minority Faculty/Student Mentorship Program, 1989 - 1995.

Tenure or pre-tenure reviewer

University of Colorado, Boulder

Baruch College (New York City)

Syracuse University
University of South Florida
Auburn University
Arizona State University, Department of Spanish and Portuguese
Chinese University of Hong Kong
University of Oklahoma
University of Illinois
University of Hong Kong
Arizona State University, Department of Communication
University of Massachusetts
Oregon State University

Reviewer for promotion to personal chair/full professor

University of Illinois
Birkbeck College, University of London (UK)
University of Texas, Austin
University of North Carolina, Charlotte, Department of English
Purdue University (2)
Loughborough University (UK)
Brunel University (UK)

External reviewer, Department of Communication, University at Albany SUNY, 2006
External reviewer, Professorship in Speech Communication, University of Jyväskylä, 2005, 2006
External reviewer, Professorship in Intercultural Communication, University of Jyväskylä, 2002, 2004

National Communication Association:

NCA liaison to ACLS, 2014-2017
Research Board Director, 2011-2013 (included service on NCA Executive Committee, Legislative Assembly, ex-officio member of Doctoral Education Committee)
Member, Presidential Task Force on Internationalization of NCA, 2013
Invited speaker, "Understanding the academic career: Advice from senior faculty." Orlando, 2012
Organizing committee, NCA Summer Conference: Ethnography, the Ways Forward, 2012
Invited participant in Scholars' Office Hours, NCA 2011
Organizing committee, NCA Summer Conference on Intercultural Dialogue, Istanbul 2009
Scholarship Award Committee, Language and Social Interaction Division, 2007
Nominating committee, Interpersonal Division, 2006
Book and article award selection committee, Interpersonal Division, 2000
Representative to Legislative Council, 1998-1999
Chair, Language and Social Interaction Division, 1998 (program planner, 1997)
Secretary, International and Intercultural Communication Division, 1985-1987; chair, nominating committee, International and Intercultural Communication Division, 1985-1986

International Communication Association:

Selection Committee, Outstanding Paper Award in LSI, 2011
Selection committee, Outstanding Young Scholar Award, 2011
Organizing committee, LSI/ICC preconference on intercultural dialogue, Singapore 2010
Dissertation award selection committee, Interpersonal Division, 2001
Scholarly book award selection committee, 2001

Community service

Board of Directors, West Liberty Dream Catchers (mentoring/scholarship program for at-risk students in West Liberty schools), 2014-2016
Young Parents' Network volunteer, *Servicios para Hispanos* (various activities), 2012- present
Beyond demographics: Identifying cultural differences in school interactions. MLK Professional Development presentation, Iowa City Community School District, January 2013.
Society for Hispanic Professional Engineers (SHPE) volunteer (various activities), 2007-present
Intercultural communication in mediation sessions: Working with language and cultural difference. Workshop for Mediation Services of Eastern Iowa, April 2012.
Traditions, quirks and cultural traits: Finding patterns in human action. MLK Professional Development presentation, Iowa City Community School District, January 2010
Communication and aging: Is this a "senior moment?" Oaknoll Retirement Residence, Iowa City, February 2008.
Interviewed by Cedar Rapids *Gazette* article on lying as a necessary element of human sociality, April 2007.
Interviewed on radio station WMT (Cedar Rapids) on public communication behavior, March 2007.
Interviewed by Cedar Rapids *Gazette* article on civil inattention and cell phone use, March 2007.
Interviewed for *Wall Street Journal* article on language use at work and home, October 2006.
Volunteer interpreter, University of Iowa Mobile Clinic (health screenings and exams for migrant workers), July 2006.
Panelist on *Ethical issues in the News*, KCRG-TV, July 4, 2004 (Ethical issues in language use)
Tecnetics, Inc., Boulder, Colorado, 1992. Interpersonal communication skills.
Reading Education for Adult Development (READ), Chattanooga, Tennessee, 1990. Workshops on immigrant adaptation to U.S. society for volunteers teaching adults to read.
Esso Eastern, Kemya, Inc., 1982 - 1983. Predeparture training for children of expatriate executives. Included language learning, coping with culture shock, presentation of host country information.
Mental Health Association of Houston, 1982 - 1984. Translated materials into Spanish; adapted and delivered presentations regarding avoidance of sexual, physical abuse to bilingual children; taught Spanish language to American program coordinator; critiqued bilingual presenters.
School of Social Work, University of Texas, 1981. Researched, wrote, and delivered case studies for training of mid-level managers in social work agencies. Topics: Management Information Systems; Cutback Management; Theory Z Management.

Updated 2/18